



**ALPADIA
LANGUAGE
SCHOOLS**
from Kaplan International Languages

General information

Pocket money service

Just like at the bank

In the Alpadia residences, a pocket money service is available to the students. Functioning like a bank, the pocket money service is open every day, allowing students to deposit or withdraw money.

Internet & telephone access

Stay connected

The internet lets students stay in touch easily with their families. All Alpadia course centres provide free internet access. What's more, the course venues in the Alps are situated in regions benefitting from good mobile phone network coverage.

Insurance

Travel with full peace of mind

You will find various insurance options on our enrolment form. These insurance policies are valid in Switzerland, France, Germany or England. Please contact us for policies valid in North America.

Health/accident

During your enrolment for one of our programmes, you will need to certify that you are in possession of compulsory health and accident insurance cover, valid in the country that you wish to visit. Alpadia provides insurance for students from £/€/CHF 12 or for students participating in Premium+ activities from £/€/CHF 15 per week.

Cancellation

In addition, we strongly recommend that you take out cancellation insurance, in case, at the last minute, you should be unable to participate in the language study programme that you have booked. This option is only available for EEA and Swiss citizens.

Student supervision

Safety is our highest priority

We work hard to create the perfect environment for a language study stay. The supervision of our students is effective and discreet, adapted to the age group and the type of accommodation booked. In this way, each student gets the maximum possible benefit from their stay in complete safety. From the first day to the last, Alpadia team members are present and available to give the assistance requested by each student and to ensure their safety. At our residences, students are monitored 24 hours a day. Students who stay with Alpadia host families benefit from more free time in accordance with their parental authorisation. Emergency numbers, available 24/7, are in service at each of the Alpadia course centres.

Arrival at the course centres

Easy access!

By plane

Each of the Alpadia course centres is located close to an international airport. So whatever the location you have chosen, you will be able to get there very easily! If you so wish, you may book an Alpadia private airport transfer. A member of our team will pick you up at the airport and drive you directly to your accommodation. A cost-effective alternative is the collective transfer: according to a specific timetable, based on the originally scheduled times of arrival and departure, students are collected (on arrival) or driven to the airport (on departure) by a bus with an Alpadia representative on board.

For your child's flight, we can offer you an **Unaccompanied Minors (UM)** service, provided in collaboration with the airline. Your child will be met at the airport by an airline representative and accompanied throughout the journey. This service is designed for young children travelling alone and is strongly recommended for travellers under 13 years of age (some airline companies even require it). Airlines will charge you the fees related to this service when you purchase your flight ticket; you will then need to register the UM service with Alpadia at the time of enrolment. This means your child will be collected by an Alpadia staff member on arrival, and accompanied and handed over to an airline representative on the day of departure. With this service, young travellers are sure to be accompanied at all times, at the airport and throughout their flight.

By car

Parents who wish to drive their children by car to the course venue are welcome to. Complete documentation with all of the necessary information will be given to you prior to the stay. Please do not hesitate to contact us for more detailed information.

By train

The Alpadia train station transfer service may be booked if you are travelling by train. Just like our Alpadia airport transfer, a member of our team welcomes you upon your arrival at the train station and drives you to your destination.

By bus

Alpadia organises bus transfers from the main cities in German-speaking Switzerland, bound for the course centres located in French-speaking Switzerland. This is a good opportunity to get to know some other students before arriving at the course centre.

By train, with our supervision

Available at our Frankfurt-Lahntal course centre, an accompanying adult takes care of the students from their departure at Lausanne train station until their arrival at the Alpadia course centre. Students travel in a relaxed manner without worrying about changing trains alone.